



Federal Transit Administration Selects ICF for \$10 Million in IT Modernization Services

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Company Will Deliver Modernized Case Management System

FAIRFAX, Va., July 13, 2021 /PRNewswire/ -- ICF (NASDAQ:ICFI), a leading global consulting and digital services provider, was recently awarded a new \$10 million call order by the Federal Transit Administration (FTA) to modernize the agency's [Oversight Tracking System \(OTrak\)](#). The call order was awarded under the U.S. Department of Transportation Software Engineering Support blanket purchase agreement awarded to ICF in March 2020. The call order has a term of five years, including one base year and four option years.

ICF will deploy Appian's low-code automation platform experts to support and modernize OTrak to a dynamic workflow management system that securely tracks all program oversight activities. The new system will integrate data from other FTA systems, including the National Transit Database, which ICF is also modernizing under a separate agreement.

This is ICF's third Appian-based IT modernization agreement [awarded by the FTA](#) this year alone.

"Our team will apply lessons learned and best practices from hundreds of Appian deployments, including the development and support of numerous financial, legal and audit oversight tracking systems across the federal government," said Mark Lee, ICF executive vice president and public sector lead. "Use of these modern platforms enable federal workers to take on coding functions which would normally be handled by software developers. Additionally, they help create a better, faster, more secure user experience."

[One of the largest Appian implementation practices in North America](#), ICF provides deep domain expertise and the latest digital, cyber and cloud-based platform services that drive transformative technology and IT modernization for federal agencies. The company's innovative approach combines the best of advanced analytics, industry expertise and enterprise technologies to build agile solutions that meet clients' changing needs.

Read more about ICF's [digital transformation](#) services.

About ICF

ICF is a global consulting services company with over 7,000 full- and part-time employees, but we are not your typical consultants. At ICF, business analysts and policy specialists work together with digital strategists, data scientists and creatives. We combine unmatched industry expertise with cutting-edge engagement capabilities to help organizations solve their most complex challenges. Since 1969, public and private sector clients have worked with ICF to navigate change and shape the future. Learn more at [icf.com](#).

Caution Concerning Forward-looking Statements

Statements that are not historical facts and involve known and unknown risks and uncertainties are "forward-looking statements" as defined in the Private Securities Litigation Reform Act of 1995. Such statements may concern our current expectations about our future results, plans, operations and prospects and involve certain risks, including those related to the government contracting industry generally; our particular business, including our dependence on contracts with U.S. federal government agencies; our ability to acquire and successfully integrate businesses; and the effects of the novel coronavirus disease (COVID-19) and related federal, state and local government actions and reactions on the health of our staff and that of our clients, the continuity of our and our clients' operations, our results of operations and our outlook. These and other factors that could cause our actual results to differ from those indicated in forward-looking statements that are included in the "Risk Factors" section of our securities filings with the Securities and Exchange Commission. The forward-looking statements included herein are only made as of the date hereof, and we specifically disclaim any obligation to update these statements in the future.

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